

## Managerial Leadership - 1 day

### Description

In this course, students will learn how to develop skills to effectively motivate, empower, and lead people.

### Audience

IT professionals who gather and assess information. The workshop can be customized for other professionals.

**Prerequisites:** None

### Objectives

After completing this course, students will know how to:

- Identify a leader and the role of leadership.
- Define the vision of an organization.
- Draft a vision statement.
- Relate goals to the vision.
- Communicate the vision and gain support for the vision.
- Implement the organization's vision.
- Determine leader roles and strengthen employee roles.
- Align employee priorities and evaluate employee performance.
- Motivate employees.
- Overcome employee apathy.
- Identify the phases of the change process.
- Communicate change and identify the benefits of change.
- Motivate employees through a change and prepare for difficulty.
- Overcome resistance and resolve conflict.
- Respond to distress and reduce stress.
- Succeed through failure and handle mistakes.

### Course Topics

#### Leading with a vision

- Role of leadership
- Vision
- Goals

#### Making vision a reality

- Communicate and support vision
- Implement vision

#### Defining employee roles and priorities

- Employee roles
- Employee priorities

#### Employing motivational strategies

- Employee motivation
- Employee apathy

#### Planning for change

- Change process
- Communication

#### Motivating employees through change

- Motivate employees through change
- Resistance and conflict

#### Coping through a change process

- Effects of change
- Failures and mistakes