



Change Management - 1 Day

Course Overview

Change is difficult and often has a negative reaction as people fear uncertainty, change of job roles, re-organisation etc. People like things to stay the same but the nature of business is that you have to change and adapt to remain competitive.

A crucial area for managers is being equipped to deal with the changing environment and influencing their teams to be positive and flexible. As a manager / leader, you need to embrace change whilst guiding others through the process. This workshop will enable you to do just that.

Course Objectives

By the end of this workshop delegates will be able to:

- Explain how to identify and communicate change effectively and demonstrate how to deal effectively with people's concerns and resistance
- Change negative attitudes to positive ones
- Encourage team spirit
- Understand and communicate the strengths and values of the group
- Create a problem solving environment

Course Topics

- Identifying the change
- Understanding the risks of the change
- Creating the burning platform - communicating the change
- Involving people
- Understanding forms of resistance
- Dealing with dissenters
- Celebrating wins
- Measuring and communicating progress
- Getting people to own the problem
- Understanding people's concerns
- Managing fallout